

Security & Vulnerability Disclosure Policy

Responsible disclosure policy for the Apptimate Academy platform

Document	Security & Vulnerability Disclosure Policy
Service	Apptimate Academy (online course platform)
Provider	Apptimate B.V. (KvK-nummer 89656202)
Version	1.1
Effective date	30 August 2026

1. Reporting Vulnerabilities

Security researchers and users are encouraged to report potential security vulnerabilities to security@apptimate.nl. Apptimate B.V. will make reasonable efforts to acknowledge reports within five (5) business days and to investigate reported vulnerabilities in a timely manner.

2. Responsible Disclosure

We operate a responsible disclosure policy. We ask reporters to treat vulnerabilities confidentially and to allow us a reasonable period to resolve them before any information is made public.

3. Rules for Researchers

- Do not access, store, or modify other users' data.
- Do not disrupt the service and do not perform denial-of-service attacks.
- Do not disclose vulnerabilities before Apptimate B.V. has had a reasonable opportunity to resolve them.
- Act in good faith and stay within the limits of the law.

4. No Legal Action

Apptimate B.V. will not pursue legal action against researchers who act in good faith and comply with this policy.

5. Hall of Fame

Upon request and at its discretion, Apptimate B.V. may acknowledge reporters who have contributed responsibly in a "Hall of Fame".

6. What to Report

- A clear description of the vulnerability.
- Steps to reproduce the vulnerability.
- The potential impact and, if available, a proposed mitigation.

7. Contact

- Security: security@apptimate.nl